

## TriCare/ChampVA

VANTHCS offers the option of managed care to Department of Defense beneficiaries, dependents of active-duty personnel, retirees, and their dependents that are presently enrolled in the TriCare Program.

Under TriCare, VANTHCS offers two managed care plans: TriCare Prime, a health maintenance type plan that carries no deductible and requires only a small co-payment per visit; and TriCare Standard, a preferred provider organization plan with an annual deductible and cost sharing of the contracted professional fee. By offering the TriCare managed care option to their constituencies, VANTHCS generates additional revenue that provides an opportunity to treat new veterans. Patients eligible for TriCare For Life must have Medicare A&B to qualify for the program and can receive medical services, but significant cost shares and deductibles apply.

ChampVA is available to eligible beneficiaries presently enrolled in the VANTHCS program.

## Partnering/Collaboration

VANTHCS has established a number of partnerships with other local and federal agencies. These agreements enable VANTHCS to earn revenue by providing services to other agencies, such as Federal Bureau of Prisons, Department of Defense, and private hospitals.



### VA North Texas Health Care System

Dallas VA Medical Center 4500 S. Lancaster Rd. Dallas, TX 75216 214 742-8387 800 849-3597	Sam Rayburn Memorial Veterans Center 1201 E. Ninth St. Bonham, TX 75418-9734 903 583-2111 800 924-8387	Fort Worth Outpatient Clinic 300 W. Rosedale St. Fort Worth, TX 76104 817 335-2202 800 443-9672	Tyler VA Primary Care Clinic 3414 Golden Rd. Tyler, TX 75701 903 590-3050
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[www.north-texas.med.va.gov](http://www.north-texas.med.va.gov)

### Other VA Resources

VA Benefits Regional Office 701 Clay Ave. Waco, TX 76799 254 299-9103 800 827-1000	Texas State Veterans Home 1300 Seven Oaks Rd Bonham, TX 75418 903 583-6342 800 924-8387, x36342	D/FW National Cemetery 2191 Mountain Creek Pkwy. Dallas, TX 75211 214 467-3374	Dallas Vet Center 10501 N. Central Expy. Suite 213 Dallas, TX 75231 214 361-5896	Fort Worth Vet Center 1305 W. Magnolia Suite B Fort Worth, TX 76104 817 921-9095
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**“TO CARE FOR HIM WHO SHALL HAVE BORNE THE BATTLE AND FOR HIS WIDOW AND HIS ORPHAN”**

~ ABRAHAM LINCOLN ~



## Department of Veterans Affairs North Texas Health Care System

Dallas VA Medical Center

Sam Rayburn Memorial Veterans Center

Fort Worth Outpatient Clinic

Tyler VA Primary Care Clinic

VANTHCS

***The Right Choice for Health Care***

### Vision

To be a patient centered integrated health care organization for veterans providing excellence in health care, research, education; an organization where people choose to work; an active community partner and a back-up for National emergencies.



From the words of President Abraham Lincoln, the Department of Veterans Affairs adopted as its motto in 1959, "To care for him who shall have borne the battle and for his widow and his orphan." It is VA's mission to honor America's veterans by providing exceptional health care that improves their health and well-being using these five core values: trust, respect, excellence, compassion and commitment. Of 153 VA medical facilities, VA North Texas Health Care System (VANTHCS) is the third busiest in the nation and part of VISN 17 - VA Heart of Texas Network which includes VA systems in South and Central Texas.

Comprised of Dallas VA Medical Center, Sam Rayburn Memorial Veterans Center in Bonham, Fort Worth Outpatient Clinic and Tyler VA Primary Care Clinic, VANTHCS is an integrated health care system with approximately 4,000 employees and over 1,600 volunteers. VANTHCS also coordinates a Community Based Outpatient Clinic program throughout its 40-county primary service area to improve access to care for veterans throughout 38 North Texas and 2 in southern Oklahoma. Through these four distinctive facilities and relationships with other agencies, VANTHCS offers a continuum of health care services to a veteran population of approximately 500,000.

VANTHCS is designated as a Polytrauma site for VISN 17 to address the multiple severe injuries sustained by combat veterans returning from Operation Enduring Freedom/Operation Iraqi Freedom (OEF/OIF). Interdisciplinary care treats traumatic brain injuries and other conditions resulting from explosions, blasts, missiles, fragments, etc. The OEF/OIF Program includes a transition patient advocate, social worker, case manager and nurse case manager to help return these newest veterans to the highest level of independent function. Mental Health professionals offer crisis intervention, treatment for PTSD, depression and other conditions as well as intensified rehabilitation for those with serious mental illness and expanded programs for homeless veterans and those with substance abuse problems. Suicide prevention coordinators are available 24/7 at Dallas, Bonham and Fort Worth.



Housed on an 84-acre campus, **Dallas VA Medical Center** is the corporate headquarters for VANTHCS and serves as the tertiary referral center. Since 1940 it has served America's veterans. Through its partnership with The University of Texas Southwestern Medical Center at Dallas (UT Southwestern), it also has emerged as a major teaching and medical research center. Approximately 1,100 volunteers support staff and programs at Dallas VAMC that includes:

- 289-bed acute care medical center
- 90-bed Community Living Center
- 40-bed Domiciliary
- 30-bed comprehensive Spinal Cord Injury Center
- 56-bed Psychiatric Residential Rehabilitation Treatment Program

Primary care and multi-specialty outpatient clinics are also provided, making VANTHCS the 7<sup>th</sup> largest health care system based on number of patients seen. Expanded and enhanced health care services include computerized radiology, lithotripsy and specialized clinical programs as well as state-of-the-art intensive care units, operating rooms and ambulatory care facilities. Innovative clinical services include acute medicine/surgery care, and rehabilitative and extended geriatric care. Through strategic partnerships with UT Southwestern, Baylor College of Dentistry, and other allied affiliates, Dallas VAMC trains more than 700 medical residents and eight dental residents annually. Staff physicians and service chiefs also serve as faculty members at UT Southwestern. Texas Tech University Health Sciences Center also has a School of Pharmacy resident program at the Dallas campus.

Open since 1992, **Fort Worth Outpatient Clinic** improves access to outpatient services to veterans residing in the western communities of our primary service area. FWOPC provides primary care, some types of day surgery, dental, nutrition, physical therapy, audiology, optometry, ophthalmology, ear nose and throat, mental health, podiatry, laboratory, radiology, pharmacy, and social work services. Patients who require hospitalization or more specialized outpatient care are referred to Dallas VA Medical Center. Veterans benefits and service offices are available as well as VA supported housing, and Home Based Primary Care. FWOPC has outgrown its present location, and a new 218,000 square foot clinic is scheduled to open in 2010 that will be the largest leased space in VA.



**Sam Rayburn Memorial Veterans Center in Bonham** is a 78-acre campus that provides a full range of primary and geriatric services for the region's population of aging veterans, including nursing home care, long-term rehabilitative care, and domiciliary care. Specialty services such as audiology, dermatology, ENT, GYN, Optometry, Podiatry, Rheumatology, Speech Therapy and Spinal Cord Injury are also available. With approximately 475 employees and over 450 volunteers, SRMVC includes:

- 139-bed Community Living Center
- 224-bed Domiciliary
- 5-bed Psychiatric Residential Rehabilitation Treatment Program

Long-term programs in the Community Living Center include restorative care, dementia special care, respite care, and palliative care. Biopsychosocial rehabilitation, homeless program, substance abuse, health maintenance, compensated work therapy, incentive work program and Veterans Industries vocational rehabilitation are part of the Domiciliary program. For other specialty outpatient care, transport vans and buses shuttle patients daily to Dallas VA Medical Center. Cooperative relationships with local health care professionals provide a greater choice of health care services and improve accessibility for veterans in southern Oklahoma. Partners with Grayson County College and other allied affiliates, SRMVC offers programs in nursing, social work, dentistry and psychology.

The Clyde W. Coper Texas State Veterans Home is a 160-bed facility located adjacent to the SRMVC campus.



**Tyler VA Primary Care Clinic** became the first VA-staffed community based outpatient clinic at VANTHCS in May 2007. Providers, nursing and administrative staff ensure veterans residing in Smith, Camp, Henderson, Van Zandt, Rains and Wood counties receive a full continuum of VA health care services, including primary care, radiology, mental health services and specialty consults. The Kilgore Disabled American Veterans Chapter 21 provides shuttle service to Dallas VA Medical Center for other specialty care.

The Fisher House™ program is a unique private-public partnership that supports America's military and veterans in their time of need. Fisher House™ Foundation donates "comfort homes," built on the grounds of major military and VA medical centers that provide "a home away from home" so that family members can be close to a loved one during their hospitalization for an unexpected illness, disease, or injury.

Safe comfortable housing will soon be available for families of veterans receiving health care at VA North Texas Health Care System. Construction of a Fisher House is underway on campus at Dallas VA Medical Center that will provide free temporary lodging for families of VA patients. Scheduled to open in late Fall 2008, the two-story Fisher House will include 21 suites complete with a common kitchen, laundry facilities, spacious dining room, living room, library, picnic pavilion and toys for children. An elevator to the second floor provides easy access for disabled guests.

