**NEW PATIENTS**
Check-in or enroll for VA health care at "New Patients and Admitting," located in Clinical Addition/Main Entrance/Building 2J.

**VISITING HOURS**
Family and friends are encouraged to visit. Visitors may be asked to interrupt or delay visitation for brief periods when medical procedures are in progress. Visiting hours for specific areas are as follows:
- Medical/Surgical Intensive Care Units: 9:00 a.m. - 9:00 p.m.
- Mental Health Units:
  - 3 North: 3:30 p.m. - 8:00 p.m. Mon. - Fri.
  - 3 South: 9:00 a.m. - 8:30 p.m. Daily
- 5 North/South: Visitation is arranged by the patient on an individual basis when patient is not attending class.
- Domiciliary, 4 South: 3:30 p.m. - 8:30 p.m.

**PATIENT AND VISITOR PARKING**
- Reserved Parking: Available for patients, family, and friends in Lot 1, other undesignated parking areas are available.
- Wheelchair Assistance/Escort Services/Valet Parking: Patients needing wheelchair assistance or escort services should go to the Main Entrance/Clinical Addition, where staff is available.
- Reserved Parking for Spinal Cord Injury (SCI) Patients: Patients enrolled in the SCI Clinic may make arrangements for reserved parking in lot 19 through the office of Paralyzed Veterans (Building 74, SCI).

**SHUTTLE INFORMATION**
Shuttle service is available at the Main Entrance/Clinical Addition and is available from 7:00 a.m. - 5:30 p.m., Monday - Friday.

**CANTEEN HOURS**
Dining, snacks, and retail store are located in Building 2. Vending areas are available in each building.
- Food Court - Basement
  - 7:00 a.m. - 9:00 p.m., Monday - Friday
- Bistro
  - 7:00 a.m. - 2:30 p.m., Monday - Friday
- Café VA - 1st Floor
  - 10:30 a.m. - 4:00 p.m., Monday - Friday
  - 8:00 a.m. - 2:00 p.m., Saturday
- Starbucks
  - 7:00 a.m. - 4:00 p.m., Monday - Friday
- Retail Store - 1st Floor
  - 7:30 a.m. - 4:00 p.m., Monday - Friday
  - 7:30 a.m. - 3:30 p.m., Saturday

**SMOKING POLICY**
For the comfort and safety of our patients, smoking is only allowed in designated areas of the medical center:
- Smoking shelter between Buildings 1 and 3.
- Smoking shelter in Transitional Care Unit.
- Smoking shelter in the Spinal Cord Injury Courtyard.

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**Basement Services**
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